

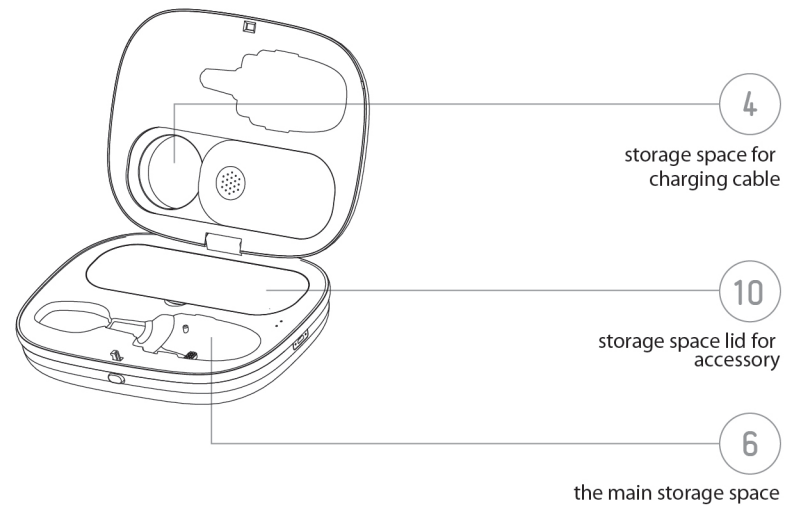
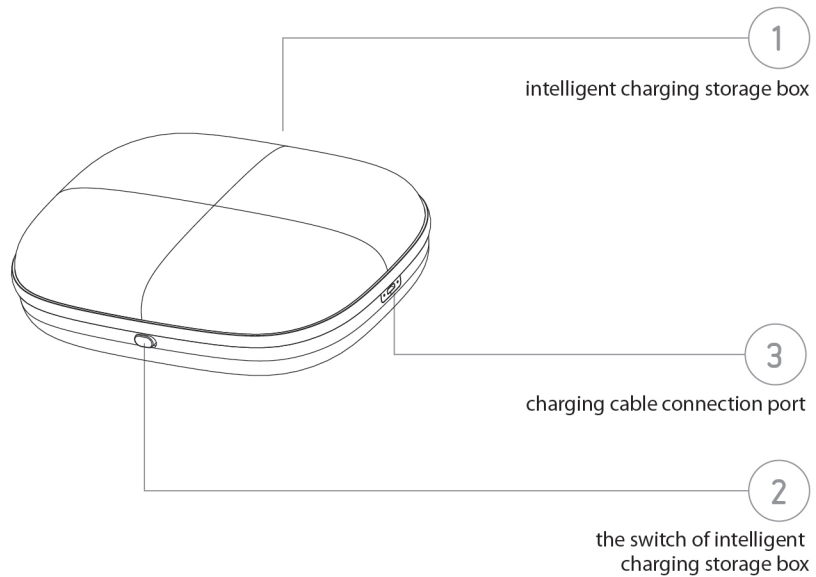


GYENNO<sup>®</sup> Spoon

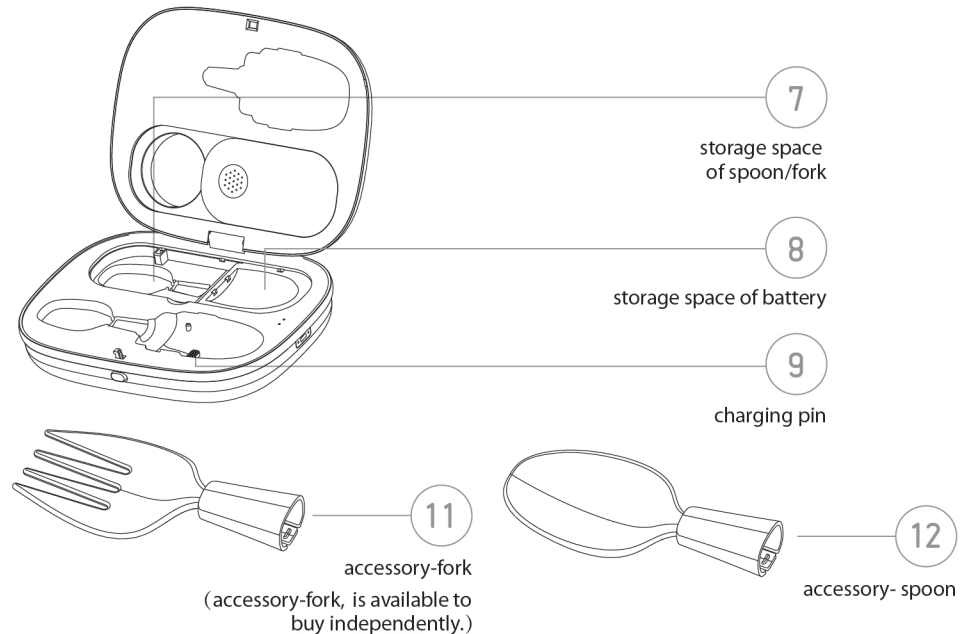
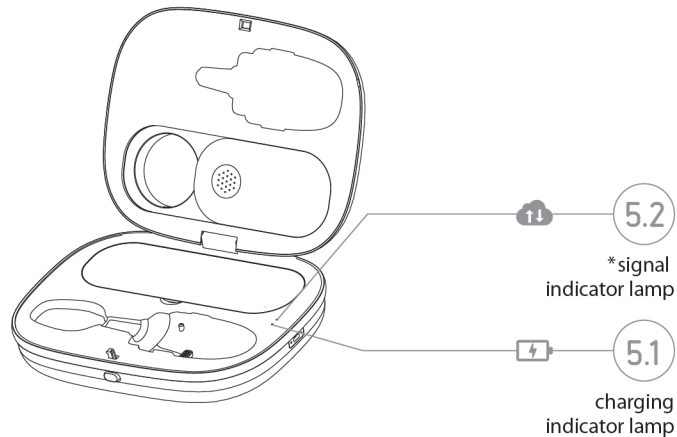
Product Specification

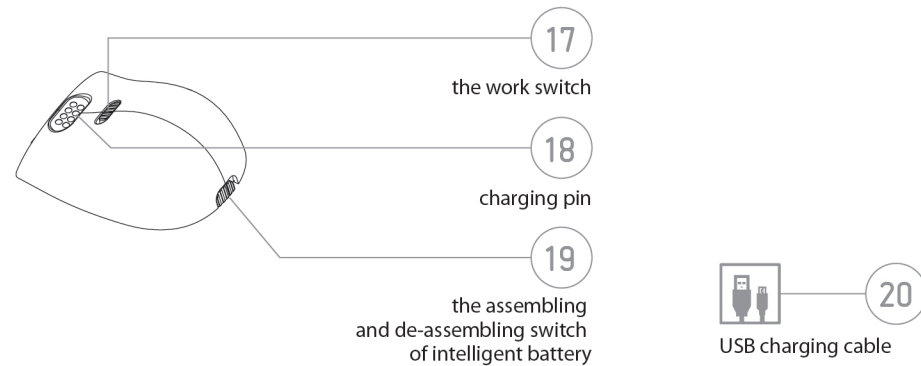
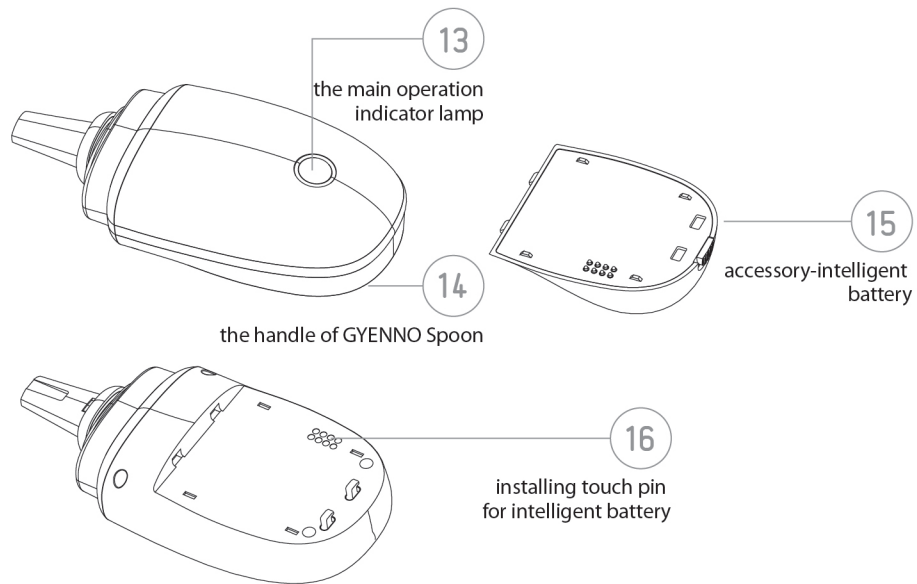
# I Product Brief Introduction

GYENNO Spoon, an intelligent tableware with the function of intelligent detection and offsetting hand tremor, is designed to help people avoid embarrassment and inconvenience caused by hand tremor when having meals, offering an easy and stable way of having meals for patients with hand tremor.



\* signal indicator lamp only useful for product sold in China mainland, GPRS Function is not available for other regions, it is always in yellow when the charging box is connecting to power.





### LIST OF PRODUCTS

intelligent charging storage box 1pc, the handle of GYENNO Spoon 1pc, accessory-intelligent battery 1pc, accessory- spoon 1 pc, USB charging cable 1pc, instruction booklet 1pc

\* accessory-fork, accessory-intelligent battery is available to buy independently.

# I The Specification Of Indicator light

The main operation indicator lamp of spoon

Indicator lamp color	Status
Flashing red	Inactive
Red on	Low battery
Green on	Standby
Blue on	In anti-shake work

Indicator lamp on charging box

Charging indicator	Status	* Signal indicator	Status
Red on	Charging	Yellow on	Poor signal
Blue on	Fully charged	Green on	Data Transmission

\* signal indicator lamp only useful for product sold in China mainland, GPRS Function is not available for other regions, it is always in yellow when the charging box is connecting to power.

# I Activation

\* Only for GYENNO Spoon sold in China mainland, GPRS function is not available for other regions, please skip to How to use chapter.

## Ready for activation

1. Turn the switch ❷ of intelligent charging storage box, and open the intelligent charging storage box ❶.
2. Assemble the battery to the handle.
3. Take out the USB charging cable ❷ from the charging cable storage space of ❹.
4. Then, insert one end of USB charging cable into the charging cable connector of ❸, the other end of USB charging cable is inserted into the USB port of the power adapter.
5. Put the handle ❶ with battery in to the main storage space ❺, make sure the contact is good between the handle and the charging pin. If the charging indicator ❺ is on, the contact is good for the next step.
6. Please check the signal indicator, make sure the signal is good while the following process. If the signal indicator ❺ is not off or in light green, the signal is good, if the signal indicator ❺ is in yellow, please change your location to try until it is not yellow.

Begin to activate

## 1.Activate through mobile phone.

**1.1** Scan the QR code attached on the bottom of the charging box with cellphone.

激活时请扫描下方二维码



注册号 10648298962 × ×

QR Code example

**1.2** Write the user's information and click OK in the page of "user register",as follows.

A screenshot of the GYENNO user registration interface. The header shows the GYENNO logo and '欢迎注册'. The form includes fields for '金元宝' (Jin Yuan Bao), gender selection (男/女), age (65), ID number (1064829898959), name selection (帕金森/特发性震颤/其他), phone number (13800138000), and a verification code (4825). There are buttons for '重置' (Reset) and '确定' (Confirm). At the bottom, it says '已注册, 点击 直接激活' and '同意 网络套餐 用户协议'.

Example 1

**1.3** Registration is successful,as follows.



**1.4** Please wait for about 3 minutes,once the operation indicator 13 is in green,activation is successful.If not please retry the activation process again.

## 2.Activate through Web page



### 2.1 Visit the web

([http://gyenno.com/gyenno/spoon\\_user](http://gyenno.com/gyenno/spoon_user)), write the information of registration, and click OK, as follows.

\*Registration number is 13 digitals on the bottom of the charging box.

激活时请扫描下方二维码



注册号 10648298962 × ×

Registration number example

The screenshot shows the GYENNO registration interface. At the top, it says 'GYENNO 欢迎注册'. The form includes fields for:
 

- 金元宝 (Golden Treasure): A text input field.
- Gender: Radio buttons for '男' (Male) and '女' (Female).
- 65: A text input field.
- 10648298962: A text input field for the registration number.
- Registration Type: Radio buttons for '铂金章' (Platinum Seal), '特发性震颤' (Essential Tremor), and '其他' (Other).
- 13800138000: A text input field.
- 4825: A text input field.
- 获取验证码 (Get Verification Code): A button.
- 重置 (Reset) and 确定 (Confirm): Buttons at the bottom.

 At the bottom, there is a checkbox for '同意套餐 用户协议' (Agree to terms and conditions) and a link for '已注册, 点击 直接激活' (Already registered, click to activate directly).

Example 2

2.2 Registration is successful, as follows.



2.3 Please wait for about 3 minutes, once the operation indicator 13 is in green, activation is successful. If not please retry the activation process again.

## I How to use

1. Connect the handle of GYENNO Spoon ⑭, the accessory-intelligent battery ⑮ and the accessory-fork ⑪ or accessory-spoon ⑫ well, and make sure that related charging pin is in good contact.
2. Turn on the work switch ⑰.
3. Hold the GYENNO Spoon with your hand in the way you feel comfortable.
4. If the main operation indicator lamp ⑬ is in green, it is standing by.  
If the indicator is in blue, it is in the process of anti-shaking.  
If the indicator is in red, its battery is too low, please recharge.
5. Please detach the accessory(fork/spoon) from handle to clean.
  - 5.1 Never submerge the handle or hold it under running water. The accessories can be washed after detach from the handle. Please turn off the handle before you detach accessories.
  - 5.2 You can clean the handle by antibacterial wipes or damp sponge with mild detergent.
6. When the handle is powered on, if you put the handle on the desk, the handle will enter into standby mode, when you take the handle from the desk, it will enter into anti-shaking mode.

## I Charging

### It takes about 1.5 hours to charge fully

Please charge prior to using the product for the first time or the battery is going to run out( when the main operation indicator lamp ⑬ is red )

### Ready for charging

1. Turn the switch ② of intelligent charging storage box, and open the intelligent charging storage box ①.
2. Assemble the battery to the handle of GYENNO Spoon.  
Take out the USB charging cable ⑳ from the charging cable storage space of ④.
3. Then, insert one end of USB charging cable into the charging cable connector of ③, The other end of USB charging cable is inserted into the USB port.

### Charge the intelligent battery

Put the handle ⑭ with battery in to the main storage space ⑥, make sure the contact is good between the handle and the charging pin. If the charging indicator ⑤① is not on, it means the contact is not good, please take out the handle and put it in again. If the charging indicator ⑤① is in red, it means it is charging now. Once the charging indicator ⑤① is in blue, it means it is fully charged.

## Other Tips For Using GYENNO Spoon.

1. Please relax to use GYENNO Spoon, since being nervous or being anxious may increase tremor. It may take several days for you to get use to the new eating method. For the first time, let the user use it independently and privately without others watching.
2. At the beginning, the user may change various positions of holding and adjust the angle and orientation of eating proactively, find the best way of your own usage.
3. Since the user has to relearn how to eat, we suggest that it is no less than one week for the beginner to test the effects and adapt to the new eating method.
4. Please use a big and shallow bowl, so that there are enough space and angle for the use of GYENNO Spoon.
5. Don't push your arm that is holding the product. Try to be relaxed, and let the arm shake freely, and then GYENNO Spoon will finish its work.

## Precautions

1. The accessories (fork/spoon) of GYENNO Spoon can be washed separately only after detached from the handle. In addition, any other parts of GYENNO Spoon can not be completely sealed, so please pay attention to water and oil proofing.
2. GYENNO Spoon can be used only for auxiliary feeding, not for other purposes, especially not for carrying too much weight or strength, which will reduce the lifecycle of the device and even lead to its damage.
3. As GYENNO Spoon consists of motors and high precision components, please keep it away from the magnetic field environment. Long-time magnetic interference will affect its performance and lifecycle.
4. Please keep its handle powered off after a meal, and when it is not in use for a long time, please remove the battery.
5. Whether GYENNO Spoon is power on or off, please do not use external force to operate the accessory-fork ⑪ or the accessory-spoon ⑫, which will be likely to reduce the lifecycle of the device and even lead to its damage.
6. Please prevent the charging box from water or other liquid.
7. Please don't hold the handle under running water.
8. If the charging box is dropped into water, please cut off the power immediately.
9. Please prevent the device from fire or hot source, and from exposing to extreme environment.
10. Any damage caused by neglect, misuse, accident or mistreatment is not covered by warranty.
11. Turn off the handle before detach the accessory (fork/spoon).

# Warranty and service

## Warranty & Disclaimer

1. The warranty period of intelligent charging storage box ❶ and the handle of GYENNO Spoon ❷ is 1 year.
2. accessory-intelligent battery ❸ are consumables; the warranty period is 6 months

## The following circumstance is not covered in warranty

1. Damages caused by drop
2. Immersed in the liquid or liquid permeating
3. Exposed in abnormal or extreme environments
4. Any disassemble not indicated in the product specification
5. Any exterior damage

If you need any service or information, or have any question



Please visit official website of GYENNO  
**www.gyenno.com**

# Product certification

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

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